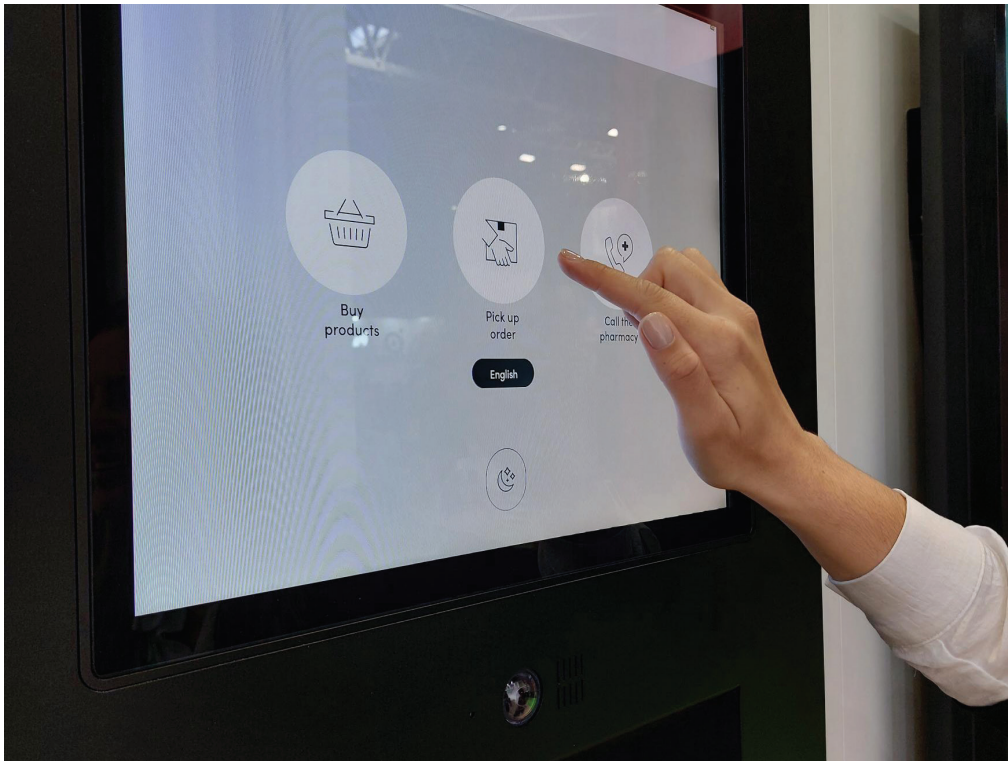
# EXTERNAL SERVICE & SALES MODULES

## Your 24/7 pharmacy

MEDITECH


Buy products
Pick up order
English

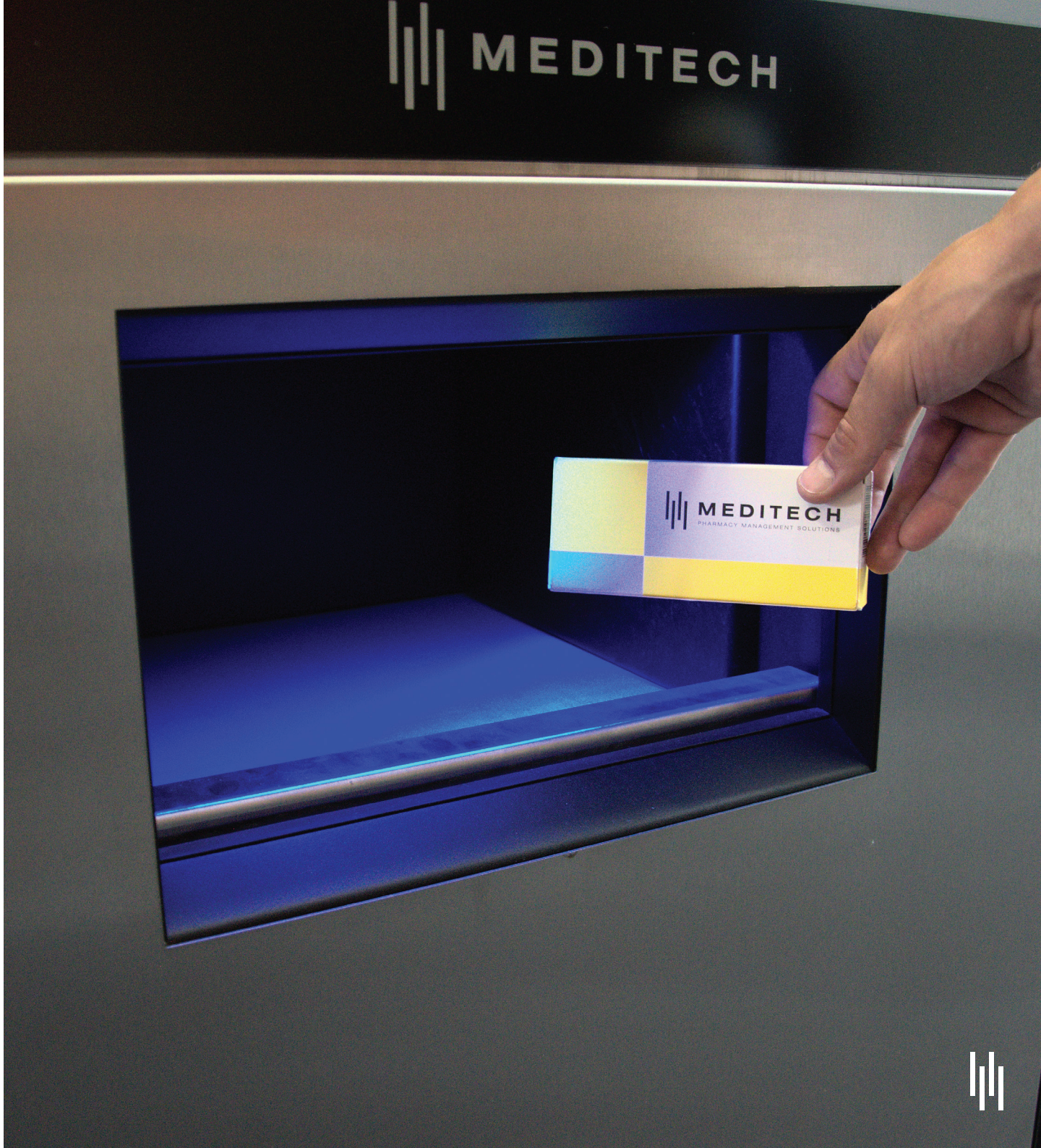
# EXTERNAL SERVICE & SALES MODULES

24/7 service is no longer an exception, but something expected by your clients. Of course, e-commerce has played its part in this current client behaviour.

Meditech is on a mission to give every pharmacist peace of mind. We want to accompany you through every step of your evolution and growth.

And to guide you on this digitalisation journey, we have combined the best technology, designed and developed products, specifically for pharmacists.

The result: multifunctional sales & collect modules that will improve your innovative service & image.



# ADVANTAGES FOR YOUR PHARMACY

### PHARMACY 24/7

Our sales & collect terminals allow you to offer a **24/7** service to your patients. They will be able to collect orders & buy pharmacy products whenever they want.

### BOOST YOUR SALES

You will see a significant increase in your sales activity, as you are no longer limited to opening hours. By combining our sales & collect terminals with a webshop, you become the e-commerce hero of your patients.

### BOOST YOUR IMAGE

From now on, you will be known for your perfect customer service & innovative mind.

### CLICK & COLLECT POINT
Collection of all products sold online from your website or e-commerce platform.

### FREE SALE OF PRODUCTS
The sale of all over-the-counter products directly to your patient via our sales & collect modules.

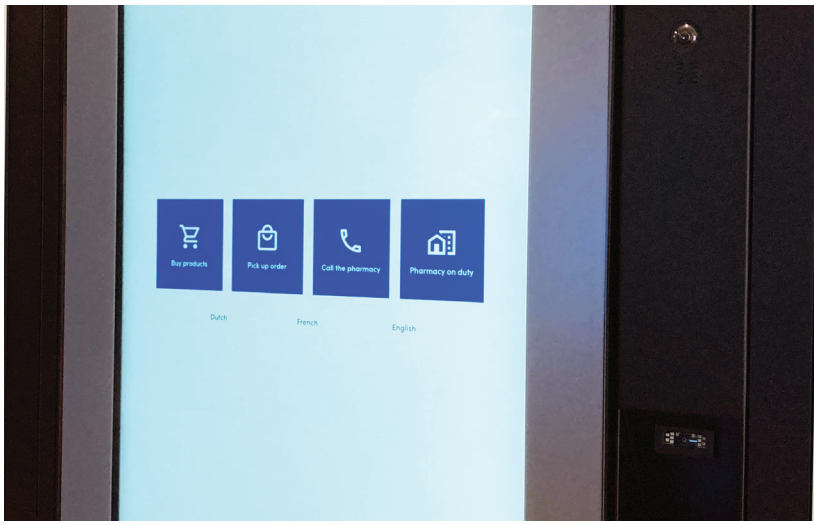
### RESERVATION PICK-UPS
Your patients can order or reserve products/preparations online or in the pharmacy and pick them up whenever they want.

### 24/7 SERVICE
The device is permanently available for all functionalities, day and night, every day of the week, including holidays.

### ON-CALL DUTY
Guarantee your on-call duty with safe and effortless dispensing of products to your patient with smooth communication & service after opening hours.

### DIGITAL MESSAGE BOARD
The qualitative High-Bright touchscreen is an extra tool to place your pharmacy in the spotlight. It can show promo videos or product info.

### TWO-WAY DELIVERY
Two-way delivery allows your patients or wholesalers to enter documents, prescriptions or even packages to the pharmacy via this unique functionality.



# MT.MATIC PRO

The MT.MATIC PRO is a smart wall dispenser that is linked to your 'Meditech' pharmacy robot. You will never worry about refilling as it is connected to your automated pharmacy stock.

The wall unit is very easy to build into your façade using our adaptable frame. The black colour provides a beautiful and modern finish.

In conclusion, you can say that our MT.MATIC PRO is the perfect digital extension of your pharmacy & your patient service.

## POWERED BY LOCHTING

MT.MATIC PRO is powered by our unified commerce garden, Lochting. It lets you combine all your offline & online sales tools in one easy-to-use software platform.

# MT.MATIC SLIM

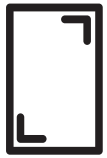
The MT.MATIC SLIM offers you all the advantages & features of the MT.MATIC PRO but in a more compact format.

This wall dispenser is also connected to your pharmacy robot and is perfect for  pharmacies that are more limited in available façade space. With its sleek and modern design, the MT.MATIC SLIM is designed to fit in.

## POWERED BY LOCHTING

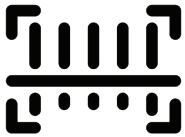
MT.MATIC SLIM is powered by our unified commerce garden, Lochting. It lets you combine your offline & online sales tools in one easy-to-use software platform.

# TECHNICAL INFORMATION



### HIGH-BRIGHT SCREEN
The high-bright touchscreen allows you to showcase products, display information & advertise new products & services.

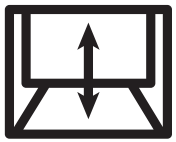
### DIGITAL PAY TERMINAL
Your patients can pay directly with any digital payment method: with or without card insertion or contactless via apps such as Payconic and Apple Pay on their phone.



### MULTI-FUNCTIONAL SCANNER
This allows the patient to scan QRcodes and barcodes.

### HD 180° COLOUR CAMERA
The qualitative HD 180° colour camera allows you to communicate with your patient in an easy and safe way.

### HIGH-QUALITY MATERIALS
The product is made with coated, 2 mm thick stainless steel and safety glass. This makes the product resistant to vandalism, burglary, seawater, water and dust.



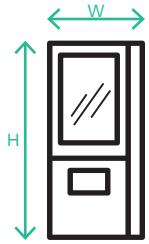
### DOUBLE MECHANIC HATCH
The inox hatch system opens vertically and guarantees a perfect closure with underflow detection to prevent clamping.

### MEDICINE SECURITY LOCK
A high-quality camera inside the terminal detects when a product is delivered. When left behind, it will be retracted in a collector bin to avoid being taken by another patient.

### LOCHTING SOFTWARE
The unified commerce garden lochting brings all your online & offline sales tools together. Create beautiful advertising screens, adjust your product range, connect to your website.

# COMPARE YOUR SERVICE & SALES MODULES

Discover the characteristics of our MT.MATIC range and compare their features.



| SPECIFICATIONS | MT.MATIC PRO | MT.MATIC SLIM |
|---|---|---|
| Connected to robot | √ | √ |
| Click & Collect | √ | √ |
| Order directly from screen | √ | √ |
| Call function | √ | √ |
| Lochting software | √ | √ |
| Multi-functional scanner | √ | √ |
| Medicine security lock | √ | √ |
| Vertical mechanical hatch with underflow detection | √ | √ |
| | | |
| Colour | Black | Black |
| Payment possibilities | All debit and credit cards, Payconic, Apple pay, bancontact app | All debit and credit cards, Payconic, Apple pay, bancontact app |
| Camera | HD 180° colour 1920x1200 | HD 180° colour 1920x1200 |
| Screen | High Bright 43" 1920x1080 | High Bright 19" 1280x1024 |
| Electrical usage (Watt) | 270 | 100 |
| Width x Heigth (mm) | 850 x 1834 | 608 x 1140 |
| Depth (mm) | 968 | 1088 |
| | | |
| Burglary resistant | EN 1627 Cat 1 | EN 1627 Cat 1 |
| Corrosion resistant | √ | √ |
| Impact resistant | IK07 | IK10 |
| Water & dust resistant | IP43 | IP55 |

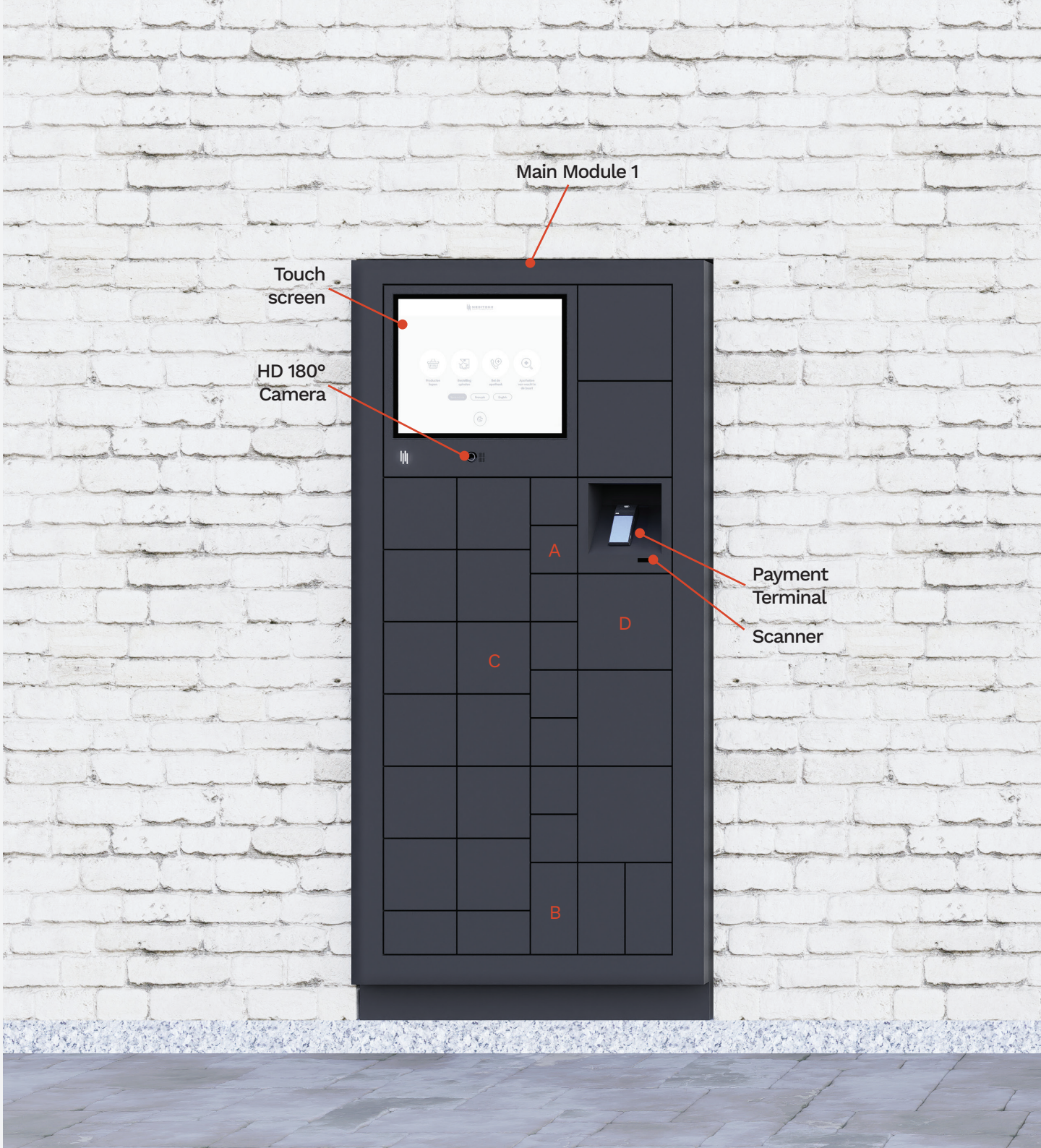
# COLLECT

The Collect is a parcel box designed exclusively for pharmacies, tailored to meet the needs of both large and small.

The box is a stand-alone module (no pharmacy robot connection needed) and can be placed wherever suitable (against a wall, stand-alone, built-in, outside or inside).

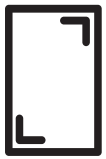
The Collect can be combined with extra locker modules for more capacity and with our sales & collect module MT.MATIC for a complete patient service.

Combine one Main module (MT.MATIC or Collect Main module 1 or 2) with one or more Side modules. The different sizes in lockers enable diverse products as baby milk, pregnancy tests, diapers and reservations for the patient to pick up.



Side Module 1
Side Module 2
Side Module 3

# TECHNICAL INFO COLLECT



### HIGH-BRIGHT SCREEN AND MULTI-FUNCTIONAL SCANNER

The high-bright touchscreen allows you to showcase products & display information. The scanner enables the patient to scan QR-codes and barcodes.

### DIGITAL PAY TERMINAL

Your patients can pay directly with any digital payment method: with or without card insertion or contactless via apps such as Payconic and Apple Pay on their phone.

### HD 180° COLOUR CAMERA

The qualitative HD 180° colour camera with microphone allows you to communicate with your patient in an easy and safe way.

### HIGH-QUALITY MATERIALS

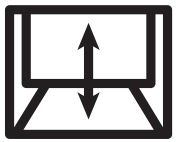
The doors of the product are crafted from 2 mm thick stainless steel. The use of various lock types guarantees a secure closure, making the product resistant to vandalism, burglary, seawater, as well as water and dust.

### TEMPERATURE MONITORING

The lochting software constantly displays the temperature and humidity levels of each module. Integrated ventilators promote optimal airflow and small trenches in the lockers prevent the boxes from getting wet from potential condensation.

### STOCKING FROM OUTSIDE OR INSIDE

All modules are designed to stock products from the outside and inside the pharmacy.



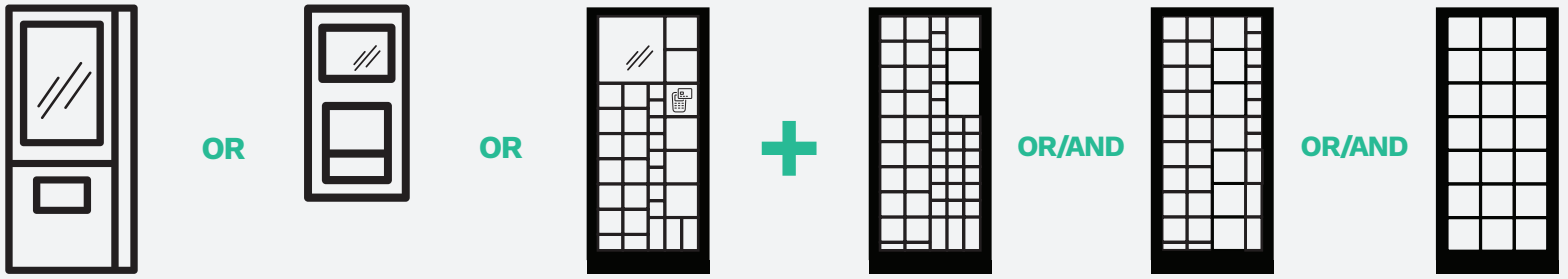
### TWO WAY ON-DUTY HATCH

The hatch locker facilitates easy access from the inside. If the Main Module 1 is a built-in, the hatch locker can serve as on-duty hatch, allowing the exchange and receipt of documents, products or deliveries from patients and wholesalers.

### LOCHTING SOFTWARE

The unified commerce garden Lochting brings all your online & offline sales tools together. Create beautiful advertising screens, adjust your product range, connect to your website...

# TECHNICAL INFO




| | MT.MATIC PRO | MT.MATIC SLIM | COLLECT MAIN MODULE 1 | COLLECT SIDE MODULE 1 | COLLECT SIDE MODULE 2 | COLLECT SIDE MODULE 3 |
|---|---|---|---|---|---|---|
| # A Lockers (9x9x25cm) | no Lockers 1 automated door connected to robot | no Lockers 1 automated door connected to robot | 8 | 24 | 8 | 0 |
| # B Lockers (9x20x25cm) | | | 3 | 3 | 3 | 0 |
| # C Lockers (15x15x25cm) | | | 12 | 18 | 18 | 0 |
| # D Lockers (20x20x25cm) | | | 5 | 3 | 7 | 21 |
| Total Number of lockers | | | 28 | 48 | 36 | 21 |
| Dimensions (WxHxD) | 850x1834x968mm | 608x1140x1088mm | 850x1868x440mm | | | |
| | | | | | | |
| Colour | Black | | Black | | | |
| Click & Collect | √ | | N/A | | | |
| Buy on the spot | √ | | N/A | | | |
| Call function | √ | | N/A | | | |
| Lochting software | √ | | N/A | | | |
| Payment possibilities | All debit and credit cards, Payconic, Apple pay, bancontact app | | N/A | | | |
| Camera | HD 180° colour 1920x1200 | | N/A | | | |
| Screen | High Bright 43" 1920x1080 | High Bright 19" 1280x1024 | N/A | | | |

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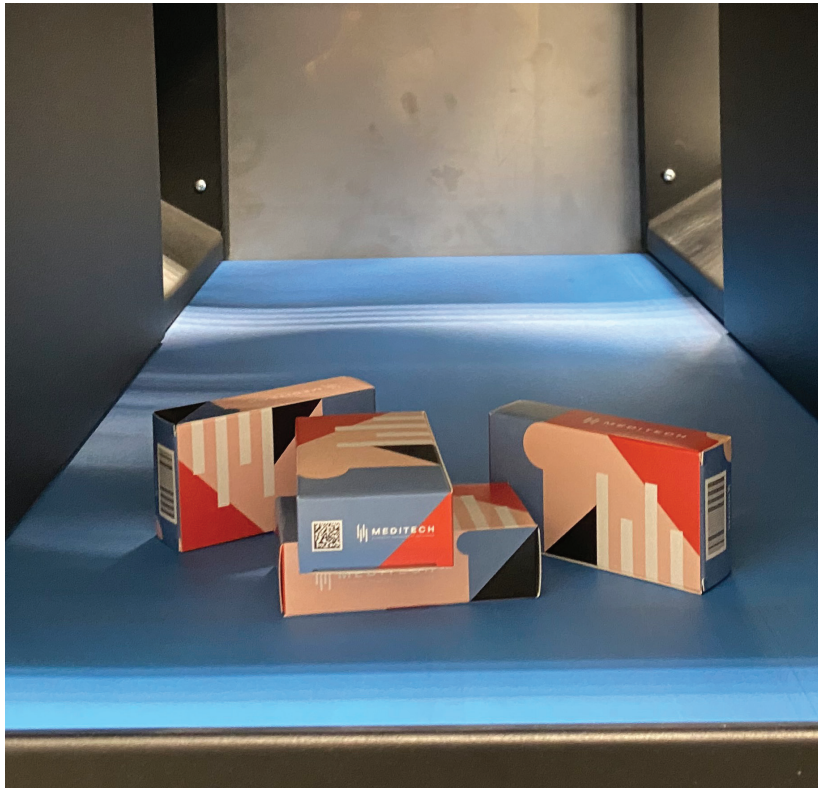
MEDITECH
Buy products
Pick up order
Call the pharmacy
English

worldline
VALINA
KBC
Debit
Bancontact
maestro

WORLDLINE


MEDITECH

# FOR YOUR PEACE OF MIND

Meditech guides you in your journey of automating and digitalising your pharmacy. We develop and produce pharmacy robots, robot upgrades such as an automatic loading module, an ultrafast delivery module and digital solutions such as high-bright touchscreens and external service & sales modules.

We give you peace of mind through the quality of our products and our service.

We have a team of sales managers, project managers and service engineers to guide you from first meeting to installation and regular maintenance afterwards.

**AFTER-SALES SERVICE 24/7**
In order to build a long-term partnership, our service continues after the installation of our products.

Our dedicated service team of engineers is always ready to help you with any technical problem, no matter how small.

You can contact us day and night.

MEDITECH
PHARMACY MANAGEMENT SOLUTIONS

Lodewijk de Raetlaan 16
B-8870 Izegem
**T** +32 (0)51 31 21 81
**E** Info@meditech-pharma.com

**www.meditech-pharma.com**